

ARCstream server – Terms of service

If you need help with the server or getting access, please call or email us

- After subscribing, we will email you your username and password the same day but could be the next business day if we are busy. Contact us if have not receive it in 2 business days
- In order to have access to the ARCstream server you must have an active subscription through our website ARCstream.net
- You must have the correct # of devices subscriptions. Using 2 different devices and having 1 subscription will cause your account to be restricted.
- You may cancel your subscription at any time by logging into your PayPal account and unsubscribing, alternatively you may email us a request to cancel by providing us your name and subscription email address. Please send requests to info@arcstream.net it takes 2 business days for us to process your request.
- We reserve the right to ban/remove/block your account login information if you misuse the server. This does not automatically cancel your subscription.
- The server is monitored and will keep track of files you download to each device. It will also allow us to see your location and device information.
- We offer no guarantee that the server will continue to work or be available on certain devices.
- We rely on the availability of certain software so you can connect to our server.
- The Subscription fee is not refundable
- You are responsible to cancel any subscriptions you no longer want.
- If you are adding or removing a device to your subscription, you should make start a new subscription with the correct number of devices and then cancel the OLD subscription. This will save you having to pay the activation fee. If you need help, contact us.
- We work hard to find you the best apps, files, fixes and applications. We do not guarantee the apps will work or continue to work on all devices.
- You are installing apps, applications and files at your own risk. We do not own, operate or manage these apps. We are unable to check for security flaws or compatibility problems for every app and file.